

The Company

A Victorian utilities Transmission and Distribution business

Background / Issue

Growth in the electricity industry highlighted a bottleneck in the Distribution Design function which operated different models across three main design centres.

The business wanted an improvement plan to eliminate this bottleneck that could be implemented by internal staff without the massive expense associated with some of the more traditional Management Consulting Companies.

Solution

Strathdon Consulting undertook a comprehensive review of the design function across the three centres with a focus on the process down to level three complexity, the levels of stress and internal barriers within the teams and the efficacy of management systems used to manage the process from a Lean perspective.

Results

1. A comprehensive change plan incorporating Lean Methodologies running over a six month period showing priorities effort and dependencies
2. Plan agreed by management and employees
3. Plan implemented as advised

Quote

“...Strathdon Consulting worked very well with our people and produced a plan that met our expectations and which we have been able to implement during a period of great change in the business...” - Initiatives General Manager Field Services