

The Company

A Victorian utilities Transmission and Distribution business

Background / Issue

Similar issues in the Maintenance function as were faced by the Design Function, and based on the output of that engagement Strathdon Consulting were asked to perform a similar review to look at the asset inspection process and the maintenance planning process.

Solution

A comprehensive review was undertaken of the maintenance activity from inspection to maintenance close out, across the business with a focus on the process down to level three complexity, the levels of stress and internal barriers within the teams and the efficacy of management systems used to manage the process from a Lean perspective.

Results

1. A comprehensive change plan incorporating Lean Methodologies running over a six month period showing priorities effort and dependencies
2. Plan agreed by management and employees
3. Plan implemented as advised with minimal external support

Quote

“...Strathdon’s team produced a plan that we were able to implement with minimal external assistance and have subsequently realised some great benefits...” – Manager Asset Maintenance