

The Company

An Australian Supply Chain / Logistics business partner

Background / Issue

Following recent organisational changes the transport logistics function based in Western Sydney needed to be improved across several facets of its operation. These were the identification and elimination of waste (Lean Manufacturing Principles), specifically reduce processing errors and the need for more appropriate management KPI's that would aid in this process.

Solution

The project occurred at the time of the international credit crisis and so consequently Strathdon Consulting were asked to specifically review the function with respect to the issues and make recommendations that the business could then address with assistance following a return to a more normal global financial situation.

Strathdon conducted a review of the Transport function and achieved buy in and sign off from the company's management for an implementation approach and plan.

Results

Strathdon delivered recommendations covering:

1. Process improvements and waste elimination
2. Quality Management and the reduction of errors
3. Operational Management Systems
4. Organisational structure

Quote

"...Strathdon's team produced a series of plans and approaches that gave us a road map and addressed the issues, some of which we were unaware of at the time..." – President Australia